

Adding an Existing Client



Quick Steps

- Open the Case List Screen (if you are not already in it)
- Click on the + Sign to the Left of the Case you are Adding an Existing Client to
- Click the Add Existing Client Button
- Type in the Existing Client ID Information (you can use the magnifying glass tool for search options)
- Type in the Additional Client Information (you can use the magnifying glass tool for drop down options)
- Click Save

Detailed Steps:

1. After logging into the database, the Staff window appears and the system identifies your name on the staff list.



2. Click on the Cases link (on the side menu bar) to get to your open case list.



3. From the Case List screen, click on the + sign to the left of the case that you want to add clients to.



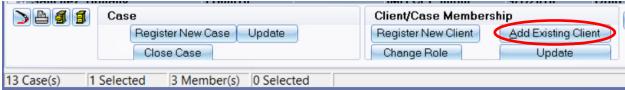
^{*}Use this tip sheet for when a client already exists in the database under another Child Case



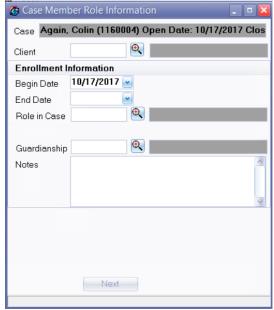
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4. Click on the **Add Existing Client** button at the bottom of the window.



5. The **Case Member Role information** window appears.



Client Type in the Existing Client ID Information or use the magnifying glass look up

tool to do a client search. Select **OK** when you have identified the existing client.

Begin Date Verify this information.

Role in Case Use the magnifying glass look up tool to select the role in the case, select, and

click OK.

Guardianship If the client is the guardian, select Guardian by using the magnifying look-up

tool.

Click Next.

Note: If there is more than one client in the case, then add each new or existing client (e.g., father, grandparents, foster care, etc.) by following the detailed steps listed in each applicable tip sheet(s).

If you need further assistance please contact the ECSC Database Services Team:

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